

The following pricing is a guide only and does not include current supplements you may receive. For a specific costing comparison based on what you currently receive, please contact your Client Case Manager and arrange a tailored walk-through.

### Comprehensive Care

The services you choose come with regular ongoing contact with your own Case Manager. Your Case Manager will provide support to ensure you are well, safe, supported and connected to live the life you value.

Your monthly funding <b>\$689.24</b>	Costing summary on Comprehensive Plan		
	Monthly	Weekly	Daily
<b>My Essentials</b>	\$125.93	\$28.98	\$4.14
<b>My Care</b>	\$119.23	\$27.44	\$3.92
<b>Totals</b>	\$245.16	\$56.42	\$8.06
<b>Funding for My Services</b>	\$444.08	\$102.20	\$14.60

### Flexible Care

Flexible Care offers you professional advice and assistance to choose the services you want to live the life you value. You'll receive up to two hours of contact and support from your Case Manager each month to ensure you are travelling well and getting the services you want. If you would like more contact with your Case Manager, this can be arranged at an hourly rate.

Your monthly funding <b>\$689.24</b>	Costing summary on Flexible Plan		
	Monthly	Weekly	Daily
<b>My Essentials</b>	\$125.93	\$28.98	\$4.14
<b>My Care</b>	\$86.99	\$20.02	\$2.86
<b>Totals</b>	\$212.92	\$49.00	\$7.00
<b>Funding for My Services</b>	\$476.32	\$109.62	\$15.66

**NOTE** Flexible package includes 3 hours a quarter of Case Management hours on Level 1 and 6 hours a quarter on Levels 2-4

## What do My Essentials and My Care cover?

### My Essentials

#### **My Essentials provides you with the following:**

- A friendly team who knows you and what's important to you.
- Peace of mind that you're with an award winning, accredited and trusted provider with over 60 years experience supporting older people.
- Ongoing support to achieve independence and community connection.
- Monthly financial statements.
- Connection to social and recreational activities within your local community.
- Quality assurance including background and police checks on all staff members and volunteers.
- The opportunity to stay informed on topics of interest.
- Out of hours support when you need it.
- Qualified staff with a 'can-do' attitude who will look for opportunities to provide assistance; for example, help you stay in touch with family or friends by teaching you how to use Facebook or Skype.
- Access to a chaplaincy service.

### My Care

#### **My Care will provide you with a highly qualified, dedicated Case Manager who gets to know you and stays with you over time. They will support and advise you on options available to you in what can be a confusing time. Your Case Manager and the support team will:**

- work with you to develop a plan and identify local opportunities, services and supports
- support you when you experience unexpected events and emergencies
- be a trusted source of professional advice and guidance on the options available to you
- assist you in planning for your future
- provide opportunities for social connection
- help keep you connected to family and friends
- keep you safe and secure at home with:
  - an annual Home Safety Review that includes ideas or equipment to improve your personal safety and security
  - information about preparing for extreme weather conditions such as heat waves and bush fires
- revise your plan with you as often as you need, as your goals and needs change over time.